

# Jesse Tingle

## Software Engineer

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## TECHNICAL SKILLS

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**Frontend:** React.js, Redux, Hooks, Context API, Jest, Axios, JavaScript, HTML, CSS, NPM, SASS, LESS

**Backend:** Node.js, Express, SQL, PostgreSQL, Python, Git CLI, GitHub, VS Code, Heroku, Netlify, Firebase

**Additional Skills:** Agile Project Management, Algorithms, Architecture, Debugging, Deployment, Remote Collaboration on Large Scale Teams, Adobe CC

## PROJECTS

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### Coach Me, *Full Stack Developer*

[\[GitHub\]](#) [\[Website\]](#)

- Created end points and seed data on backend for coaches and users using node.js and PostgreSQL
- Built responsive design and UX/UI for frontend using React and JavaScript
- Designed mockups for project using Figma

### GigaPet, *Frontend Developer*

[\[GitHub\]](#) [\[Website\]](#)

- Implemented user registration and authentication using JWT
- Developed responsive design and UX/UI for frontend using React and JavaScript
- Built and made functional all forms for application using React and JavaScript

### One Line A Day Journal, *Frontend Developer*

[\[GitHub\]](#) [\[Website\]](#)

- Set up user registration and login with JWT
- Built mobile responsive design and UX/UI for frontend using React and JavaScript
- Implemented sorting and searching functionality for journal entries by date using React and JavaScript
- Engineered CRUD functionality for application

## EXPERIENCE

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### Home Depot, *Lexington, KY - Customer Service Associate*

Nov 2021 - Present

- Work at the customer service desk resolving issues with customers, processing returns, answering phones, and handling order pickups.

### Pearson VUE, *Lexington, KY - Test Administrator*

Jan 2021 - Oct 2021

- Performed security checks on candidates, scanned them in and out of testing room, monitored them while testing

### Lambda School, *Remote - Team Lead*

Dec 2019 - Feb 2020

- Guided the supplemental instruction of 62 students and 10 direct reports
- Executed daily stand-ups, reviewed student pull requests, debugged student code, held regular 1:1's with student's, ran study sessions for students to ask questions about their code, and held code challenges

### SimplrFlex, *Remote, Expert*

May 2018 - Feb 2020

- Worked remotely resolving help desk tickets for multiple businesses
- Maintained a high customer satisfaction rating on my profile by following the guidelines set out by each business SimplrFlex had partnered with and listened to customer concerns and responded appropriately

### KY State Board of Elections, *Frankfort, KY - IT Help Desk Technician*

Apr 2015 - April 2018

- In charge of Voter Registration System (VRS) and Online Voter Registration System help desk
- Answered phone calls and emails from county clerks about any technical questions pertaining to the VRS
- Resolved technical issues or worked with the development team to resolve the issue
- Controlled manuals and documentation on the VRS and kept documents up to date
- Tested new updates and reported detailed feedback to the development team
- Trained all new County Clerks how to use the VRS
- Oversaw maintenance of internal website

## EDUCATION

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**Bloom Institute of Technology( Formerly Lambda School),** *Graduate, Full Stack Web Development*  
**Georgetown College,** *Bachelor of Arts in Art with emphasis in Graphic Design*

May 2019 - Feb 2021  
Aug 2009 - May 2014